

Change ACT Training Calendar

July to December 2017

Training	No. of hours	MQA Approval	Jul	Aug	Sep	Oct	Nov	Dec
Understanding ISO 9001:2015 requirements	7	Yes	17					7
Customer service essentials	7	Yes					7	
Comprehensive introduction to lean management	14	Yes					13 - 14	
Risk management course (ISO 31000)	7	Yes					17	8
Supervisory development program	14	Yes		07 - 08				11 - 12
Root cause analysis	14	Yes	24 - 25					
ISO/ IEC 27001 Lead Implementer	40	In progress			11 - 15			
Food defence	7	Yes			26			
Quality management for medical laboratories (Based on ISO 15189:2012)	14	In progress				02 - 03		
Method validation practices according to ISO 15189:2012 <i>(Foreign trainer)</i>	14	In progress				05 - 06		
FSMS Auditor course	14	In progress				16 - 17		
PROSCI Change management program <i>(Foreign trainer)</i>	24	In progress				25 - 27		
Time management	14	Yes						20 - 21

Courses are
MQA approved and
HRDC refundable
(Applies for eligible firms)

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***Tailor made and in-house training also available**

For more information please contact Daniel Grant or Wendy Sadien